

## United Way of Metropolitan Dallas Statement on City of Dallas Rent Relief Program Portal Closure

The City of Dallas recently announced that on May 22 it will be closing its application portal for new applications for the Rent Relief Program. The announcement states that “the Rent Relief Program will continue to process applications that have been submitted prior to this date in accordance with Emergency Rental Assistance program prioritization requirements”.

The United Way of Metropolitan Dallas is a partner in the Dallas Rental Assistance Collaborative and has been responsible for dispersing \$15,067,269.95 over the period of November 15, 2021, through December 31, 2023, as the lead applicant for the Dallas Rental Assistance Collaborative (DRAC).

While the City of Dallas public application portal will be temporarily closing on May 22 – United Way, our DRAC partners, and the City of Dallas will not stop processing the more than 8000 applications that currently exist in the system. Those applications will continue to be processed by priority guidelines and eviction risk – meaning those tenants that are unemployed for 90 days or more; OR are 50% AMI or lower, will be prioritized for assistance first. Applications are then processed in the order received, however; if a person is at risk of becoming imminently displaced due to eviction, their application will be prioritized.

It is our expectation that a new application portal will be opened in mid to late June in an effort to expand access to the Rent Relief Program.

If current applicants have received a Notice of Possible Eviction, Notice to Vacate or Writ of Possession, please contact the City of Dallas help line at 214-670-8416 to update your application to reflect this. Callers should be prepared for long wait times due to very high volumes of calls.